

Quality Policy

1. Obligations

Hydroflux Epco's goal is to exceed our clients' expectations continually by delivering the highest quality products and services. Hydroflux Epco is committed in complying with the requirements of ISO 9001:2015 by:

- Consistent management focus on quality
- Continually improving the effectiveness of our Quality Management System
- Motivating our employees to take ownership of their work
- Understanding our clients' goals and embracing them
- Providing ongoing training and encouragement to advance the skills of our greatest asset, our employees
- Identifying and solving problems to avoid compromising the quality of our services.

2. Responsibilities

This policy applies to all Hydroflux Epco staff, business operations and functions.

3. Application of this Policy

Hydroflux Epco places a premium on excellence of service. We clearly appreciate and respect today's market forces that mandate delivery of quality services and products. We know that our growth as a company depends on providing the highest quality of service on every engagement.

Authorised by John Koumoukelis Hydroflux IMS Director May 2025

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